

Tech  
Mahindra

**WaaS NxT**

WORKSPACE OF  
THE FUTURE

Connected World.  
Connected Experiences.

# Imagining the Future of Work

The future of work is often defined by the future of people. Over time, as mobile technologies have ensured access to information at our fingertips, the expectation of the workplace has also evolved. The convergence of distributed offices, remote workers, cross-team collaboration and the need for instant access to resources, along with a digitally native workforce has opened up a whole new world of possibilities. Such a powerful and dynamic mix of options has resulted in complications and risks for enterprises.

Enterprises that do not have a strategy in place to handle these disruptions and anticipate future changes, will face multiple challenges including attracting and retaining quality talent. However, the path to a digital workplace is fraught with multiple challenges.

## Challenges of going Digital



### PERFORMANCE ISSUES

Applications, Data, Devices



### COMPLEX SOLUTIONS

Fit for Purpose, not for use



### SECURITY

Security Threats, Compliance



### MULTIPLE PASSWORDS

Remembering Multiple Passwords



### INCONSISTENT USER EXPERIENCE

Using Multiple Devices



### HIGHER SPEND ON IT

Low Productivity, Complex set up, Low ROI

## WaaS NxT – Workspace of the Future

WaaS NxT from Tech Mahindra is designed to deliver the highest level of security using hybrid workspace delivery model that leverages Virtualization, Enterprise Mobility and Context Aware Security. It delivers all Workspace resources as a Universal Single URL to consolidate all end user computing services. This model will bring all services under a single window to avoid duplication of investments and improve end-user experience.



# WaaS NxT – Design Principles

## SIMPLE

OPTIMIZE | SAVE | SIMPLIFY

Simplification of environment is one of the top most priority of our service to reduce the operations overhead of IT department and improve the user experience.

## SECURE

ID | APPS | DATA | CONTEXT

The design principle is to deliver highest level of security using hybrid workspace delivery model using Virtualization, Enterprise Mobility, context aware security.

## LOWER TCO

AGILE | OPEX | AS A SERVICE

The solution is delivered as a service which lowers the maintenance cost, optimizes license usage, enhances productivity.

# WaaS NxT – Benefits

Workspace as a Service (WaaS) platform framework is built on the following end user computing building blocks to provide a simple digital workspace adoption.

## Device & OS

Work from Any where,, using Any device, from Any Network

## Self Service

Self Service Portal accelerates the routine tasks

## Compliance

Platform meets international compliance requirements

## Collaboration

Store, Share and Sync capabilities using cloud

## Tools & Automation

Monitoring and Automation tools to measure User experience.

## Application Delivery

Windows, Web and SAAS applications

## Identity & Access Management

Role based access, Single Sign on, across EUC services

## User Productivity

Reduced User tickets and Reduced MTTR

## User Centric Design

Platform is designed keeping user at the center

# Success Stories

## US based Healthcare Insurer

- Moved over 50,000 users to a Digital Workspace platform with WaaS NxT
- Enabled Context Aware computing with dynamic workspaces including collaboration suite enabling users to securely access their workspaces anytime, any where on any device
- Tech Mahindra owns the assets, delivery of all services and vendor management to deliver an outcome-based end-to-end managed services model

## Australia based banking major

- Moved over 42,000 users to a Digital Workspace platform with WaaS NxT
- On-demand desktops at short notice and faster on-boarding of new employees for the organization
- Standard desktop accessible anytime, anywhere globally even from low-end devices

# ANYTIME. ANYWHERE. ANY DEVICE.

## LET'S DESIGN THE WORKSPACE YOU WANT



**CONTACT OUR SALES TEAM**  
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### About Tech Mahindra

Tech Mahindra represents the connected world, offering innovative and customer-centric information technology experiences, enabling Enterprises, Associates and the Society to Rise™. We are a USD 4.9 billion company with 118,390+ professionals across 90 countries, helping over 930 global customers including Fortune 500 companies. Our convergent, digital, design experiences, innovation platforms and reusable assets connect across a number of technologies to deliver tangible business value and experiences to our stakeholders. Tech Mahindra is the highest ranked Non-U.S. company in the Forbes Global Digital 100 list (2018) and in the Forbes Fab 50 companies in Asia (2018).

We are part of the USD 21 billion Mahindra Group that employs more than 200,000 people in over 100 countries. The Group operates in the key industries that drive economic growth, enjoying a leadership position in tractors, utility vehicles, after-market, information technology and vacation ownership.

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