BI Implementation for a Healthcare Giant

Business Problem

Maintain and Monitor Data Stage servers with tight SLA, including different environments. Provide consulting support for development projects

Expert advice on the architecture of the projects. Support multiple development projects

Hosting services

Vendor management

Upgrade DS versions into latest versions.

Monitor the server performance

Our Solution

Implementation of Site Scope tool to check CPU, Memory and Drive (C, D, E) size.

Topaz tool to check the availability of the server and trigger alerts if it crosses threshold values

Generate report to check load on the server

Value Delivered

Improves SLA

Pro-active monitoring the server

Helps in Server Capacity Planning

Easily identifies time consuming jobs which can be redesigned