BI Implementation for a Healthcare Giant

Business Problem
Maintain and Monitor Data Stage servers with tight SLA, including different environments. Provide consulting support for development projects.

Expert advice on the architecture of the projects.
Support multiple development projects.

Hosting services
Vendor management

Upgrade DS versions into latest versions.
Monitor the server performance

Our Solution
Implementation of Site Scope tool to check CPU, Memory and Drive (C, D, E) size.
Topaz tool to check the availability of the server and trigger alerts if it crosses threshold values.
Generate report to check load on the server.

Value Delivered
Improves SLA
Pro-active monitoring the server
Helps in Server Capacity Planning
Easily identifies time consuming jobs which can be redesigned.