

ENSURE BUSINESS CONTINUITY

Evaluate your Business Continuity Plan with

COMPASS

Continuity Maturity & Pandemic Impact Assessment



ENSURE BUSINESS CONTINUITY IN A WORLD WITH COVID-19

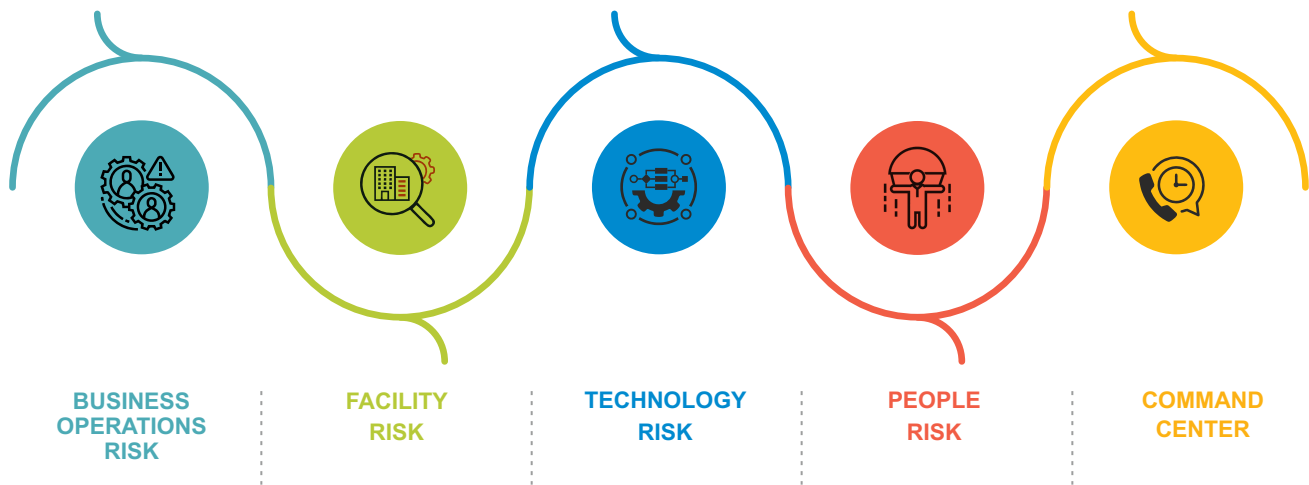
The current pandemic outbreak has caused significant business disruption and has created profound uncertainty in supply chains and business operations across the world. In the current scenario, it is vital for the businesses to react as fast as possible in order minimize risk and thrive in this new normal.

As COVID weaves its web around the globe, organizations need to review, update and test their current continuity plan to address a variety of contingencies that could disrupt their business operations.

Tech Mahindra Consultants have created an online Business Continuity Self-Assessment tool to gauge organization's measures to drive business through COVID-19 crisis. The tool carefully evaluates organization's pandemic preparedness.



EVALUATE AND EFFECTIVELY MANAGE RISKS



BUSINESS OPERATIONS RISK



- Critical Business Functions
- Business Process Workflows
- Rules of new ways of working
- Vendor Services
- Compliance Management

FACILITY RISK



- Workspace facility

TECHNOLOGY RISK



- End user computing
- Internet/ Connectivity
- Remote Connectivity and Capacity
- Collaboration & Messaging

PEOPLE RISK



- Employee wellbeing
- Effort and load balance
- Service delivery and performance management
- Employee Engagement

COMMAND CENTER



- Command Center Operations

IMPORTANCE OF ASSESSING YOUR BUSINESS CONTINUITY PLAN

Check on policies to protect employees health and safety during pandemic	Track and measure employee productivity during remote working	Initiate channels to enable customers to access your products and services anytime anywhere
Assess the crisis communication plan	Discover the vulnerabilities in supply chain due to pandemic	Assess your framework and process to mitigate and control the supply chain risks
Assess and prioritize the critical business processes affected by the coronavirus	Check existing security infrastructure and assess how people will need to work safely	Check on IT Support for remotely working employees
Check on various financial risks due to market volatility		Assess financial liquidity for next 2-3 quarters

SELF ASSESSMENT

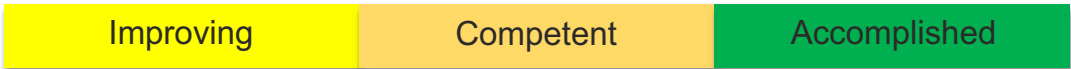
ENSURE YOUR STRATEGIES ARE IN PLACE

Our comprehensive Business Continuity self-assessment tool carefully evaluates organization's pandemic preparedness. Upon completing the Pandemic Self-Assessment survey, the user instantly receives personalized readiness score across each focus area. The score helps to understand organization's weak and strong areas.

25
Questions

15
Minutes

INSTANT
Scores



Improving - Processes generally lack definition and levels of collaboration are generally low. These issues are often traced to organizational structure and leadership, but can also be exacerbated by insufficient tool sets. Overall, key competencies are not aligned to high levels of pandemic preparedness.

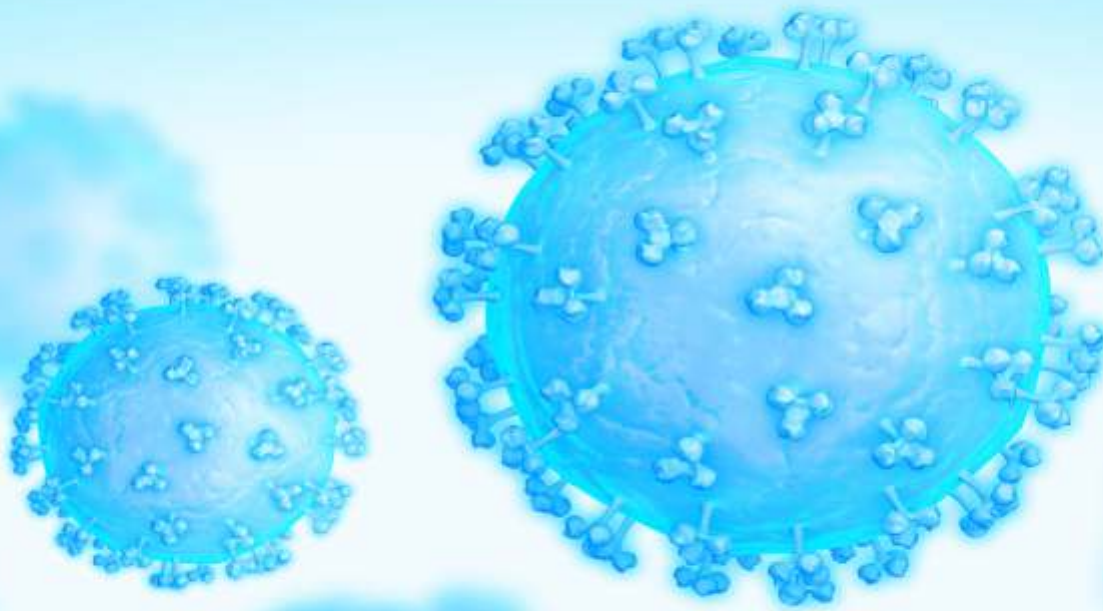
Competent - Processes may only be partially defined, and likely lack enforcement and/or application - these struggles are likely due to insufficiencies in tools, technologies, and workforce. Overall, key competencies are only partially aligned to high levels of pandemic preparedness.

Accomplished - Processes, people, and tools are tightly integrated. Leadership has set a direction, and the workforce is well coordinated in its use of established tools and processes to move in that direction. In most ways, key competencies are strategically aligned to pandemic preparedness.

**Take our Pandemic Self-Assessment today.
It only takes 15 minutes!**

BEGIN THE ASSESSMENT

Logon to <https://www.techmahindra.com/en-in/covid-19-response/>



For more advice that's tailored to your business, and to prepare for the future, write to us at
befutureready@techmahindra.com

ABOUT TECH MAHINDRA

Tech Mahindra represents the connected world, offering innovative and customer-centric information technology services and solutions, enabling Enterprises, Associates and the Society to Rise™. We are a USD 4.9 billion company with 117,200+ professionals across 90 countries, helping over 903 global customers including Fortune 500 companies. Our innovation platforms and reusable assets connect across a number of technologies to deliver tangible business value to our stakeholders. Tech Mahindra is also amongst the Fab 50 companies in Asia as per the Forbes 2016 List.

We are part of the USD 19 billion Mahindra Group that employs more than 200,000 people in over 100 countries. The Group operates in the key industries that drive economic growth, enjoying a leadership position in tractors, utility vehicles, after-market, information technology and vacation ownership.

ABOUT BE. TECH MAHINDRA CONSULTING

We are the Business Excellence team, Tech Mahindra's consulting unit. We help clients achieve business objectives in the digital era

- We work with clients to develop and implement digital transformation strategies that impact their products and business models
- We help our clients transform their operations and processes in line with this strategy
- We also help them build a key enabler for achieving these objectives: agility and automation in the technology function
- Our program and change management services ensure on-track implementation of the various transformation initiatives

All of these services are underpinned by proven methodologies, frameworks and tools. These are based on design thinking approaches that ensure stakeholder buy-in at each stage. Our clients find our global experience, collaborative approach, and the ownership we bring to ensure outcomes in every one of our engagements, as a key differentiator.

