

SKILL AND CULTURE
FOR FUTURE RELEVANCE

#Unlocking Associate Experiences

FORCES OF DISRUPTION

**Demographic
Changes**

**Global
Protectionism**

**Velocity of
Technology**

OBJECTS IN MIRROR ARE CLOSER
THAN THEY APPEAR



EMOTION ECONOMY

Design employee experiences
that are emotionally engaging
- CX THROUGH EX



AGILITY HAS ARRIVED

Digital will disrupt work,
structure, & Job design
- FROM APPRAISE TO UPRISE



RISE OF ENCORE CAREERS

Portfolio Careers crafted
around skills and interests
- A GROWTH MINDSET

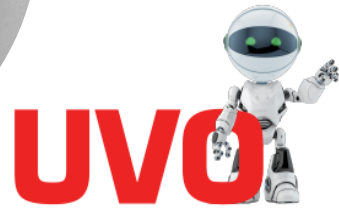


A NEW ERA OF BALANCE

Uncovering 'Whole' selves and
aligning each area
- LIVE, WORK & PLAY



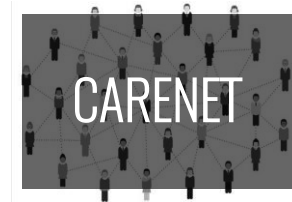
EMOTION ECONOMY



AGILITY HAS ARRIVED



CAREER TURBO



NEW AGE EMPLOYEE EXPERIENCE



RISE OF ENCORE CAREERS



A NEW ERA OF BALANCE

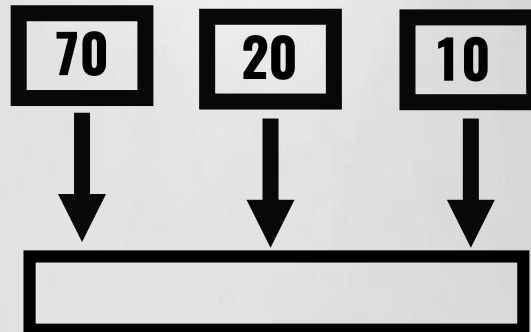


LEARN & UNLEARN TO 'REINVENT YOURSELF'

Forever Learners



Pervasive



Personalised



Forever Learners

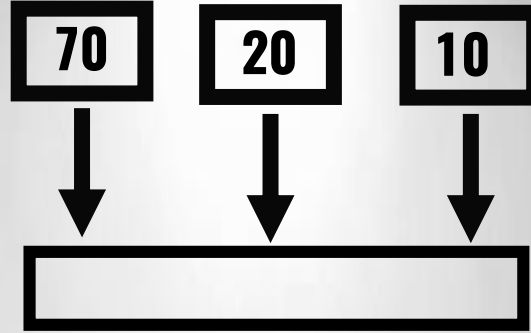


Capability Index

IDP

**Reskilling/
Upskilling**

Pervasive



Multi Disciplinary

Asynchronous

Flip Learning

Personalised



Role Based

AI Engine

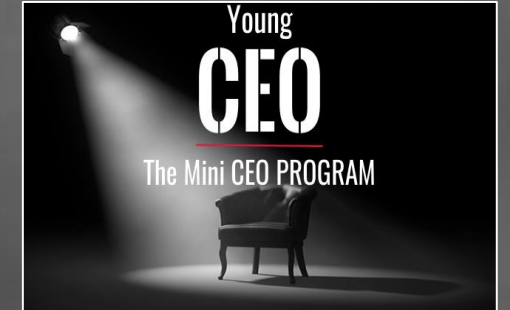
Device Agnostic

Gamification

NURTURING FUTURE LEADERSHIP



Shadow Board



1000
LEADERS

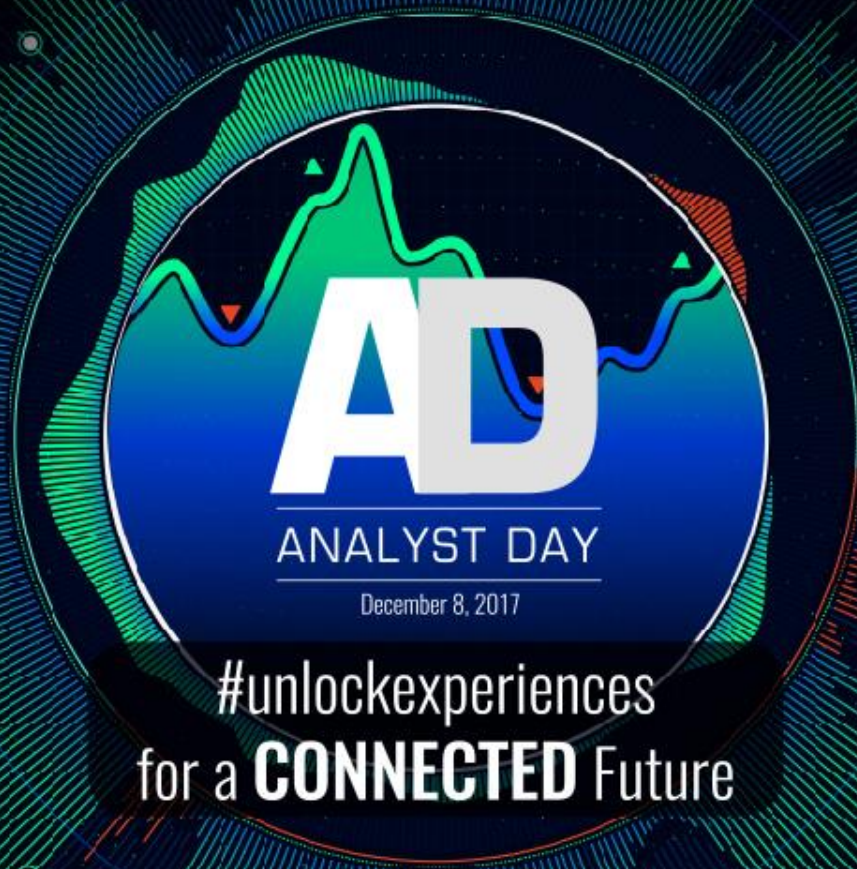
Global
Leadership
Cadre

THANK YOU

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Connected World.
Connected Experiences.