

Tech Mahindra

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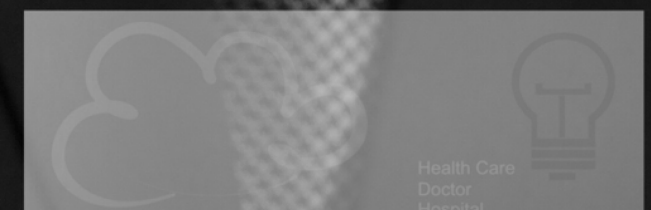
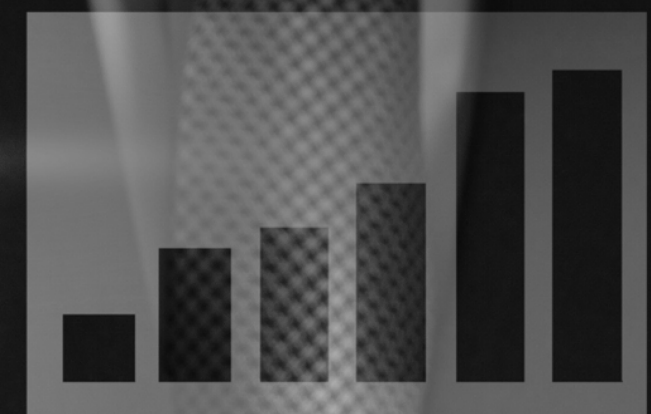
Tech Mahindra represents the connected world, offering innovative and customer-centric information technology services and solutions, enabling Enterprises, Associates and the Society to Rise®. We are a USD 2.7 billion company with 83,000 professionals across 49 countries, helping 540 global customers including Fortune 500 companies. Our Consulting, Enterprise and Telecom solutions, platforms and reusable assets connect across a number of technologies to derive tangible business value.

We are part of the USD 16.2 billion Mahindra Group that employs more than 155,000 people in over 100 countries. The Group operates in the key industries that drive economic growth, enjoying a leadership position in tractors, utility vehicles, information technology and vacation ownership.

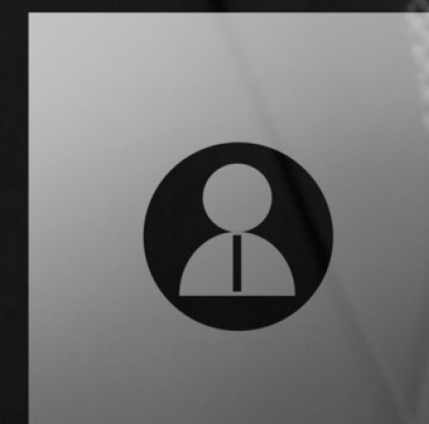
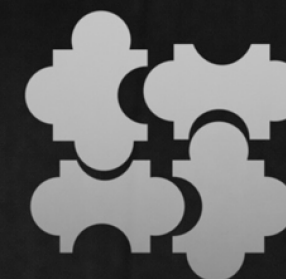
Our Consulting Practice has helped clients achieve breakthrough improvement in business processes, build high performance business operations, make smart investments in Information and Communications Technology assets and enhance business value of ICT investments that are in line with the strategic objectives of the enterprise. Our approach has improved business operations and the overall IT function for some of key customers.

BUSINESS EXEMPLIFIED THROUGH IT PERFORMANCE MANAGEMENT

Tech Mahindra and HP, a winning combination for IT Performance Management



Innovation
Branding
Solution
Marketing
Analysis
Leads
Success
Management



Connected World.
Connected Solutions.



Overview

Tech Mahindra - HP Application Performance Management (APM) solution is a complete, robust and scalable solution for managing application performance, response times, availability and scalability. The result is speedy localization and reliable root cause analysis for performance issues.

APM helps manage business-critical IT applications performance, BSS/OSS COTS products, and enterprise softwares. By leveraging HP's unique set of software solutions, Tech Mahindra deliver customized business solutions that help organizations manage their IT application performance more effectively and achieve greater efficiencies

Service Offered

- APM Strategic Consultancy
- APM Tool Migration
- Application Instrumentation
- Performance Base lining
- Proactive Monitoring
- Customer Experience Monitoring
- APM Managed Services

Challenges

- Quantify service delivery of key applications to line of business executives
- Provide proactive and accurate picture of today vs. yesterday (or the past) application performance
- Enable staff to effectively troubleshoot when problems occur
- Lack of End User or Business Context



Benefits to Customer

- Business Continuity – Reduced Downtime
- Greater Customer Satisfaction
- Reduced Operational Costs
- Fact based probing
- Better End-User Experience
- Higher Productivity
- Increased Sales and Revenue

Tech Mahindra's SmartPerf APM Framework launching at HP Marcom Event

"SmartPerf APM Framework ties APM Strategy with HP APM Product Suite and multiple Performance Monitoring Processes which in turn helps raise the bar of operational excellence for IT business growth"

Success Story

Application Performance Monitoring for leading US Telecom Provider

Case Summary

Continuous production performance monitoring of **600+** application servers and **5** critical applications, understand resource usage patterns, uncover reasons for application performance concerns, and proactively diagnose the performance issues before it actually hit to the end user experience. The client wanted a performance assurance that would help in compliance of meeting SLAs, Spot performance trends in real-time, investigate performance patterns and make business line informed to proactively adjust as per business needs.



Connect with us to know more:
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